



## **General Conditions of the online store**

### **1. Scope of application**

All deliveries of online shops of the Beetschen winery are exclusively subject to the current terms and conditions. They apply to goods that the customer orders on [www.cavebeetschen.ch](http://www.cavebeetschen.ch) website. This offer is valid in Switzerland.

### **2. Ordering goods**

Orders are placed online through the Internet order page.

The payment process is by credit card or bank transfer (Visa, Mastercard, Postcard). From the moment the order is placed, it cannot be undone. The Beetschen winery reserves the right to limit quantities of purchases of certain products. If Beetschen Cave finds, after confirmation of the order, that it cannot be fully delivered due to out of stock, it will notify the customer and arrange directly with him for a replacement or refund.

### **3. Delivery**

The Cave Beetschen delivers its range of wines and other products throughout Switzerland. All items are delivered according to their availability in a maximum period of 7 working days.

The Cave Beetschen strives to meet these delivery dates.

A delay is by no means a reason for cancellation of the order and can not give right to any compensation.

Mailing costs are borne by the customer if the shipping conditions offered are not met. They are added when ordering.

Deliveries are made only after the payment of the order.

### **4. Prices / Payment**

All prices are in Swiss francs, including all taxes.

For goods sold by weight, the price of the unit weight in force applies. The customer is informed that there may be, for these goods, minimum weight differences in relation to the quantity mentioned in the order confirmation.

Our prices are within the limits of available stocks. The prices of some particular wine vintages are likely to change from those listed on the site.

The ordered goods must be paid by credit card or by bank transfer. (Mastercard, Visa, Postcard.)

The credit card payment process:

During an online order, the owner of the credit card must enter their card number and expiry date on the website of the winery shops Beetschen. The system then performs an online authorisation request to the appropriate credit agency.

## **5. Challenging**

The parcel will be deposited, if the recipient is absent behind the door of the addressee's residence or at the place specified by it when ordering. In case of absence, an SMS will be sent to the client to confirm the delivery. If the driver finds the addressee at home, he will make him sign the delivery confirmation for receipt of the goods. Defects visible on delivery must immediately be challenged, otherwise the goods are considered accepted. Subsequent defects found (taste of cork) must be reported to the Beetschen winery by returning the goods at the customer's expense. If the defect is confirmed by the Beetschen winery, the goods will be exchanged under warranty at the latest three months after the delivery date.

The bottles must be returned 3/4 full with the original cork to be replaced.

## **6. Sale of alcoholic beverages to minors**

In Switzerland, the purchase of alcohol is prohibited to minors. The customer confirms by its wine order to be at least 18 years of age.

## **7. Governing Law / For**

All disputes shall be subject exclusively to Swiss law. The jurisdiction is Nyon.

## **8. Data protection**

The Beetschen winery records only information that is absolutely necessary (including credit card number when paying by card) and uses them as part of processing orders and to simplify the ordering process for regular customers. Personal data is treated confidentially in accordance with federal legislation on data protection such as age and email address and are collected for the settlement of commercial transactions and for marketing purposes.

## **9. Contact**

By mail:

Cave Beetschen, Route de l'Etraz 6, 1183 Bursins. Switzerland

## **10. Amendments and additions**

The Beetschen winery reserves the right to modify at any time these terms and conditions for any new situation and implement them without delay.

The Beetschen winery is particularly required to include in its general conditions any modified or completed directive of credit card issuers.

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